

September 16, 2004

Dear Honorable FCC Commissioners,

RE: RM-11065

Thank you for your interest to support Captioning all TV and Video/DVD Programs to ensure that the deaf and hard of hearing populations have equal access to the spoken word televised or videotaped. Considering it is impossible to get information by radio or audio-tapes, this form of access by captioning all tv and video-based programs is the only form a deaf child and/or adult has to access information especially during a time of crisis or natural disaster, inasmuch as enjoying entertainment.

In addition to its current rulings already passed, The FCC Commission needs to rule further include in its decision:
establish rules to operate and monitor captioning requirements; place the responsibility of technical problems with programming on the Provider; and require distributors of programs and videos/dvd's to reform edited or compressed programing starting now to ensure 100% camptioning by 2006.

I trust that the Commission will figure out the correct reimbursement process when a program is demonstrated it was not fully captioned for the entire length of the program; and instill penalties should mistakes in spelling and gaps of captioning are noted and proven to be incomplete.

If possible, to recommend the Commission establish a Quality Assurance Volunteer Task Force, comprised of individuals given the authority to oversee and randomly select programs/videos/dvd that were captioned to report any inadequate and faulty captioning, in addition to its already established FCC Complaint Process (which still is not deaf Consumer friendly).

Thank you,

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